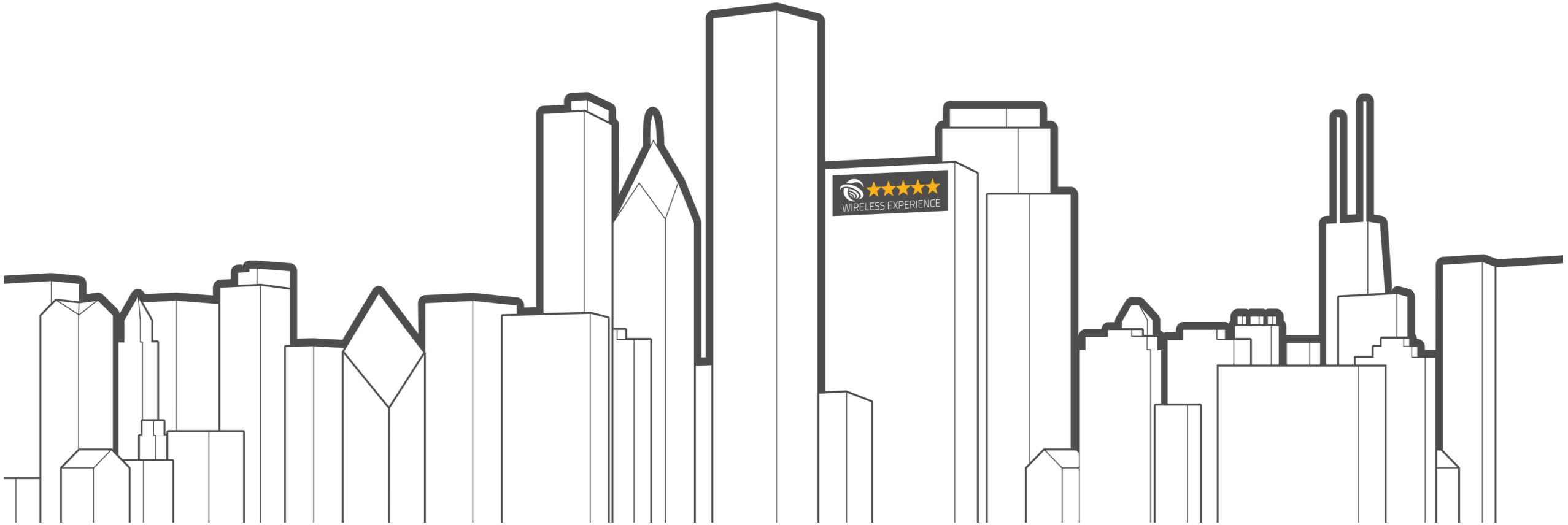
EPITIRO

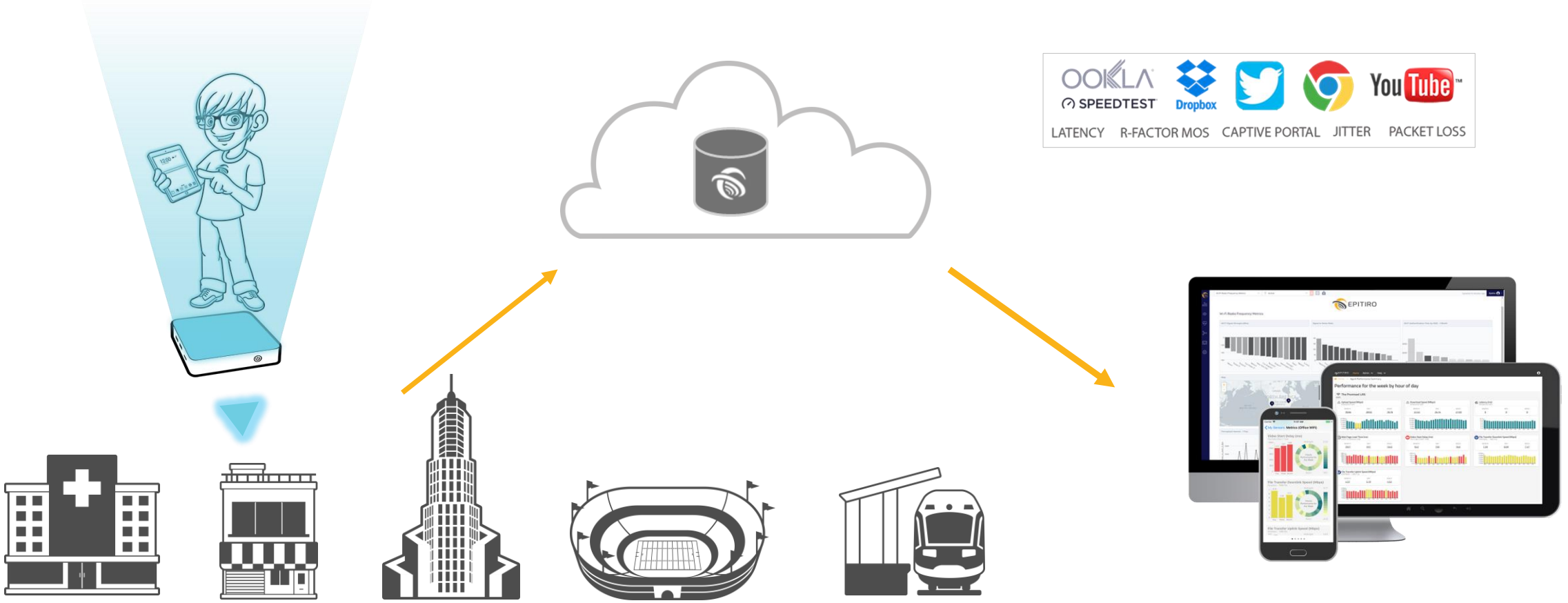
assuring a connected experience

Stay Connected to Your Customer Experience



System Overview

Agents measure your internet performance and deliver results to you anywhere



Virtual Customers continually report on your Network Experience

- File Transfer Rate
- Web Page Load Times
- Video Startup Delay
- Message Access & Download
- Ookla Speedtest
- Network Delay
- Packet Loss
- Speech Quality
- Signal Strength
- Signal to Noise Ratio
- Channel Overlap

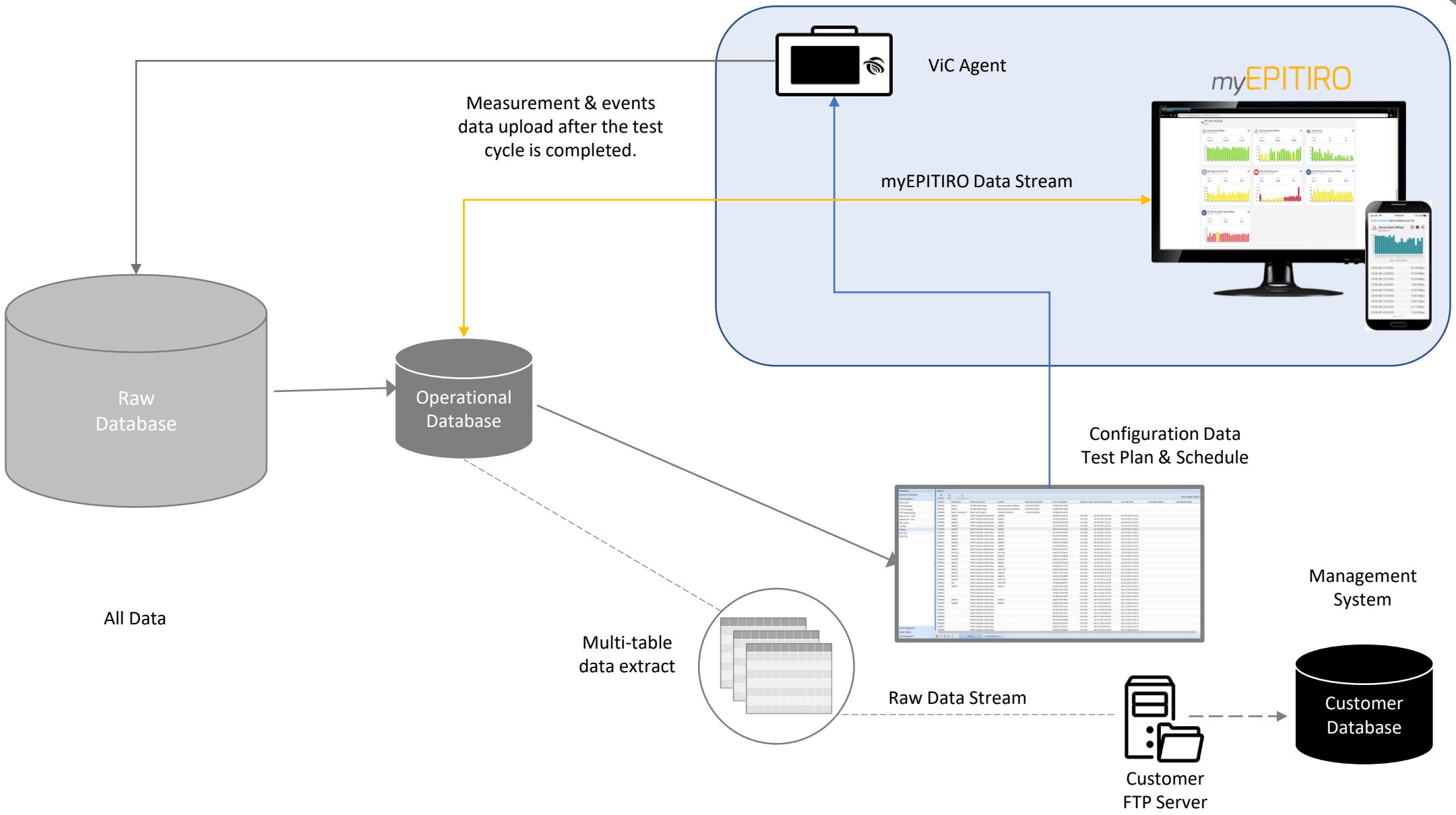
Agent Types

Measure on any connection

	3170	4170	5170
Wi-Fi			
Ethernet			
LTE/Cellular			

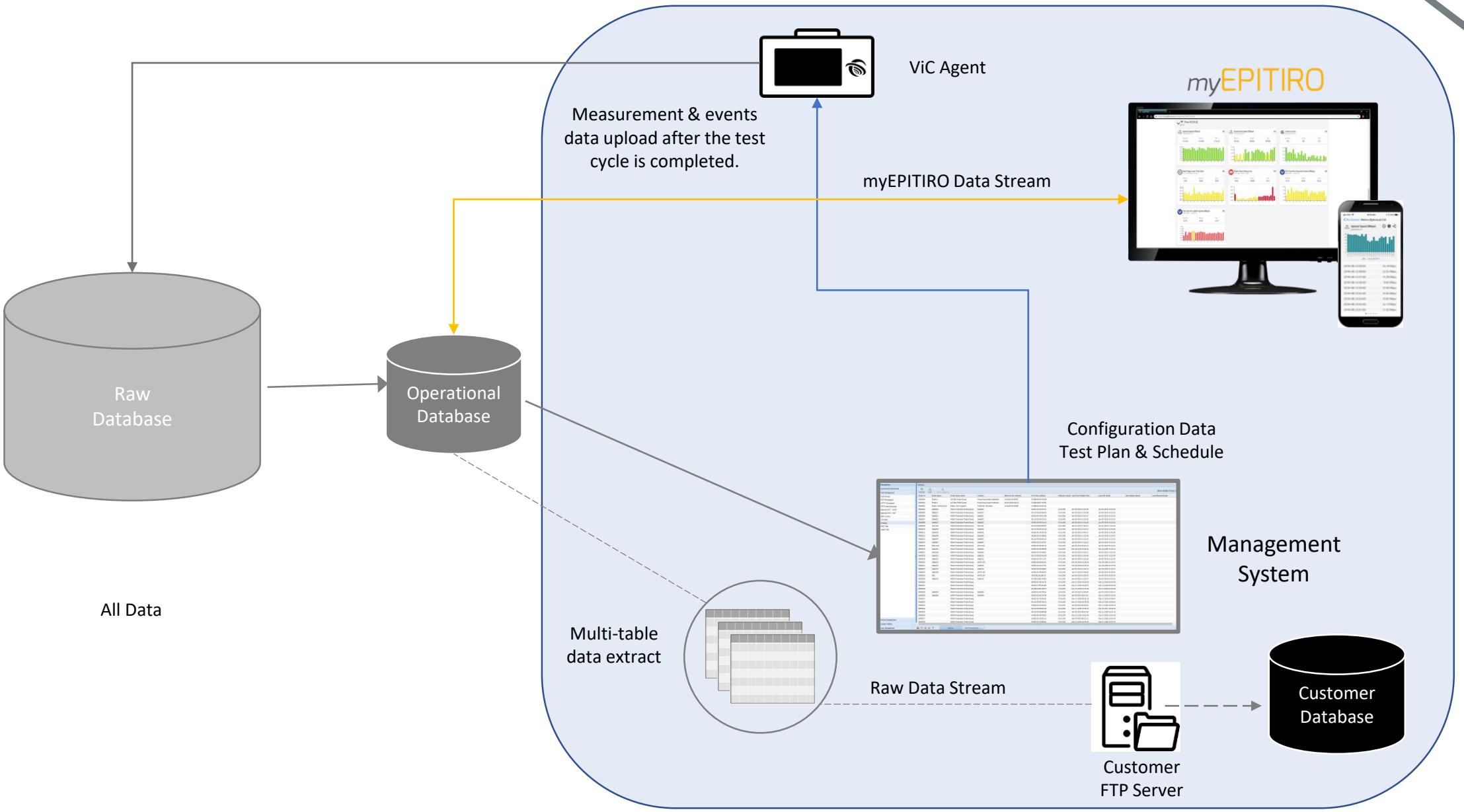
myEPITIRO

Customer Elements

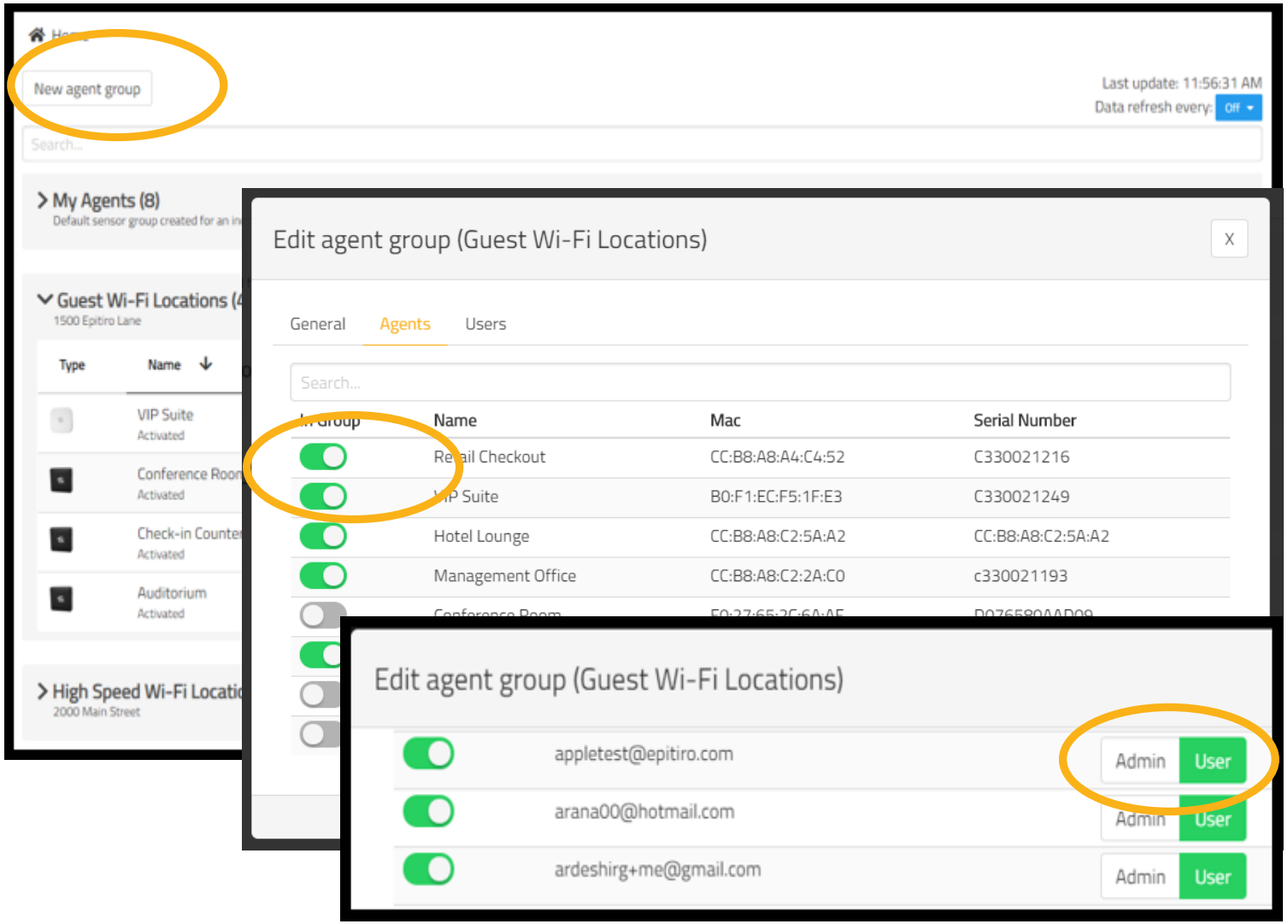


*my*EPITIRO Enterprise

Customer Elements

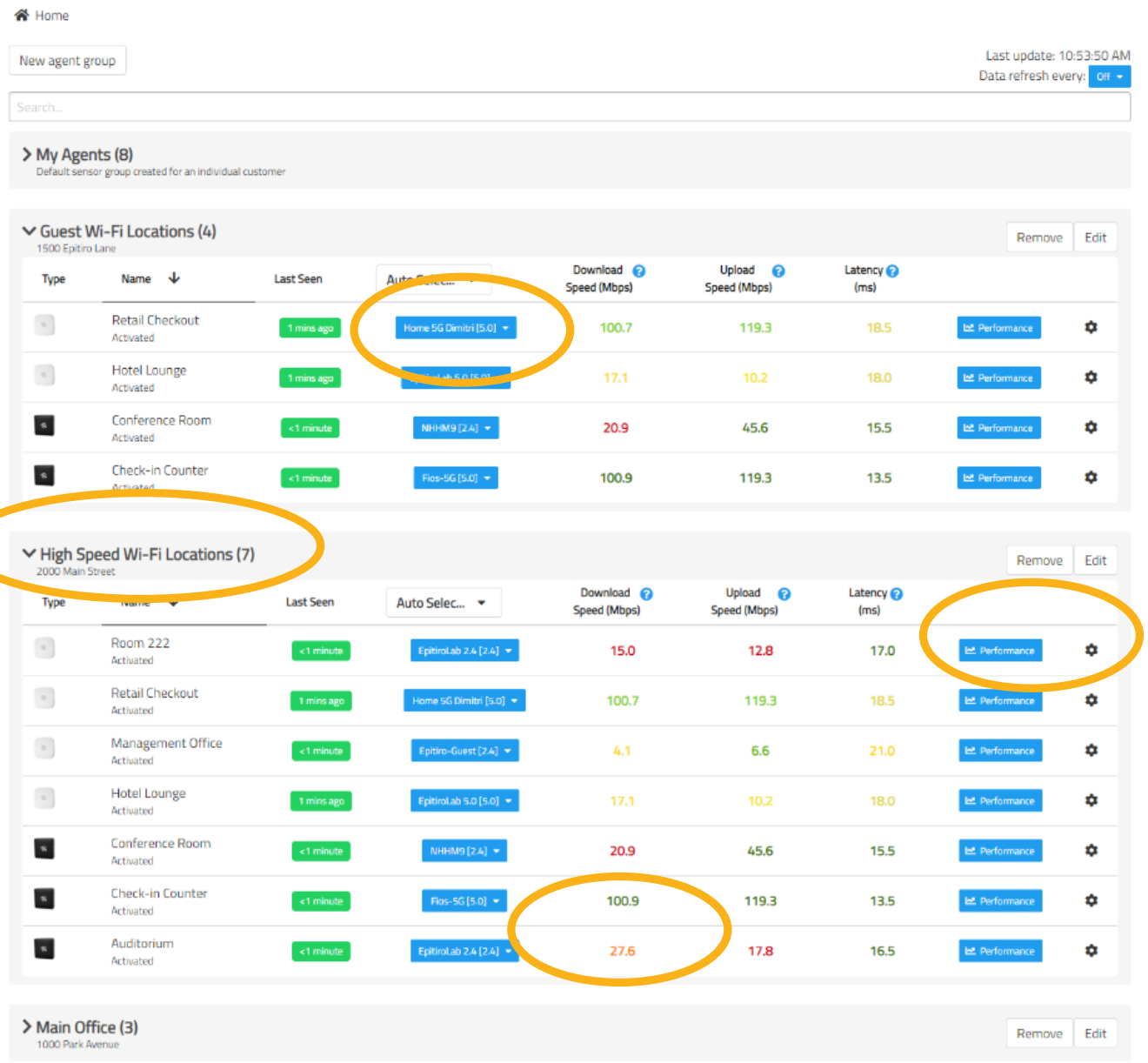


myEPITIRO portal



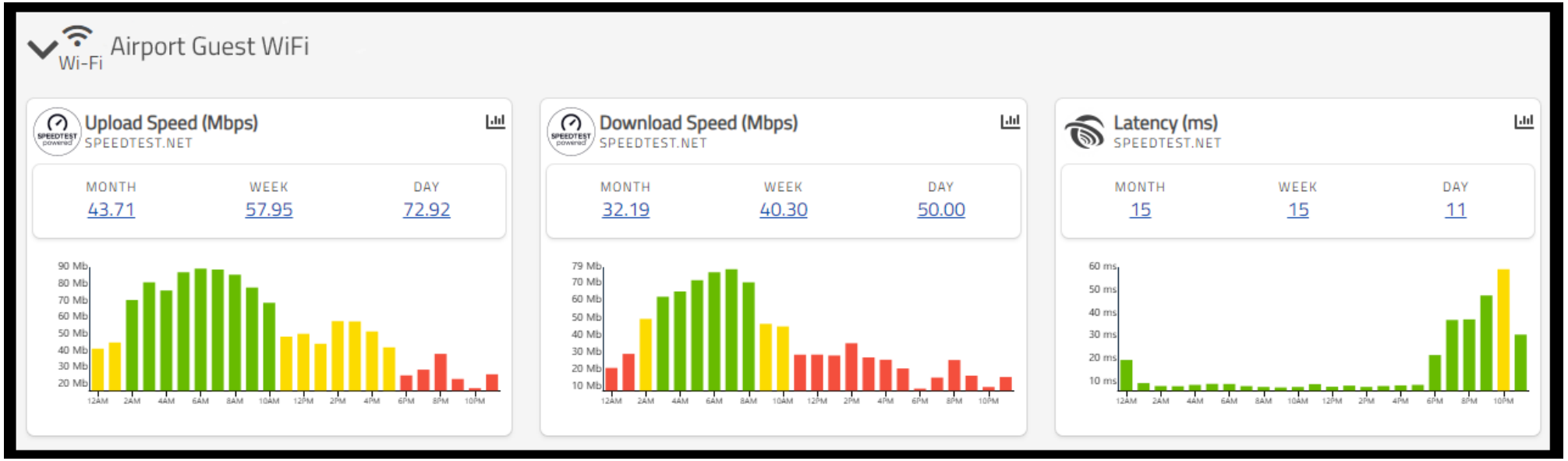
- Organize Agents to groups
  - An Agent can belong to multiple groups
- Invite any user and select their group membership
  - User only see and interact with those Agents/Groups they are invited to

myEPITIRO - Dashboard



- Visualize key performance Indicators by SSID/Interface
- Configure Agent settings
- Set alerts and notifications

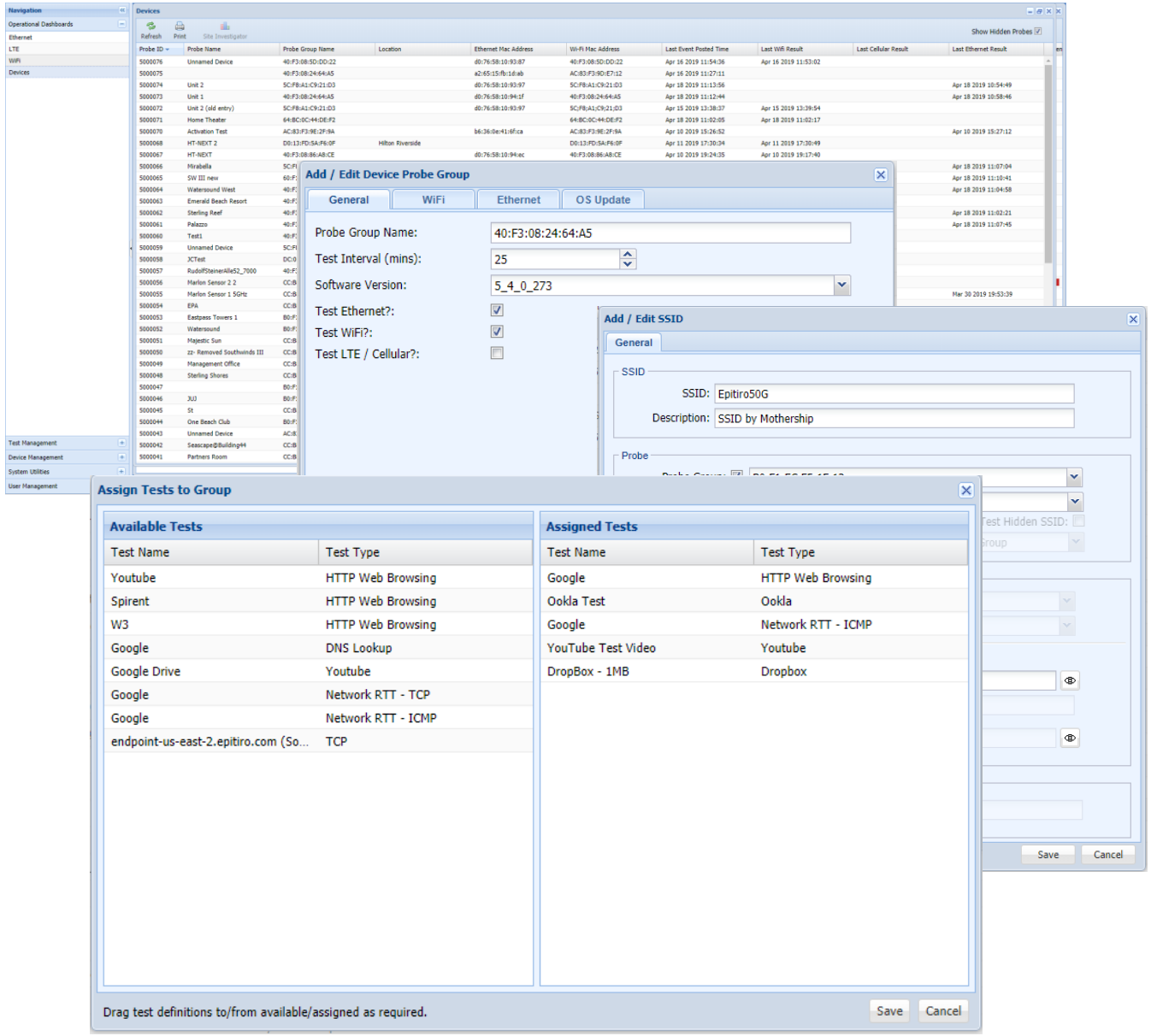
myEPITIRO portal



- Easily visualize Key Performance Indicators by hour/day/week
- Customize thresholds and notifications

https://vimeo.com/325329470

*my*EPITIRO Enterprise - Administrative Interface

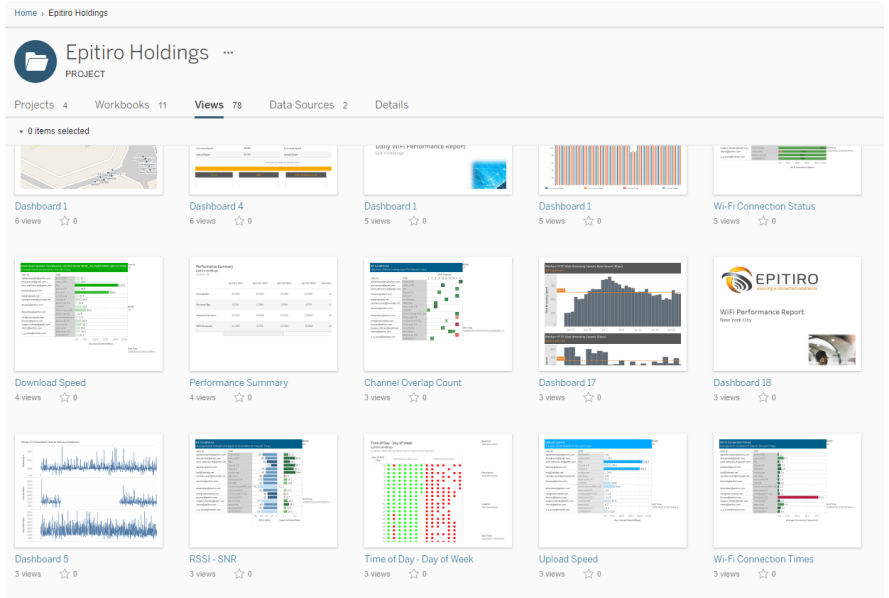


- Operational dashboards
  - Manage all system functions and view status of all agents
- Enable network interface tests
- Modify test intervals
- Upgrade Agent software version
- Add SSIDs to the registry
  - Test all configured SSIDs in each test cycle
  - Enable hidden SSID testing
  - Configure Captive Portal login modules
- Modify test campaign
  - Build test sequence for each test cycle

*my*EPITIRO Enterprise - Reporting

Results data cloud-hosted

- Tableau hosted reporting
- A portfolio of customer specific report templates
- Automated generation, publication, and delivery
- Drill-down and interaction available



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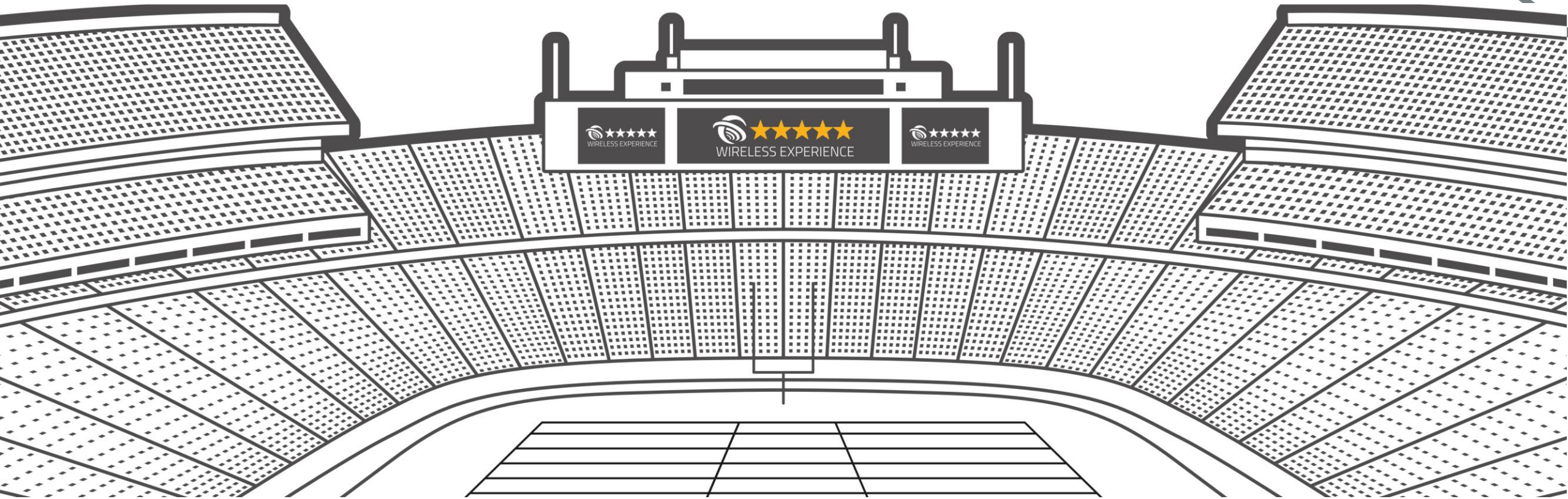

Thank You